



STATE OF MAINE
PUBLIC UTILITIES COMMISSION
242 STATE STREET
18 STATE HOUSE STATION
AUGUSTA, MAINE
04333-0018

KURT ADAMS
CHAIRMAN

SHARON M. REISHUS
COMMISSIONER

CAD Bulletin No. 2006-6

To: All Electric and Gas Utilities
From: Derek D. Davidson, Director
Subject: "Eligible Customer" Designation
Date: August 31, 2006

In response to the high cost of energy during the winter of 2005-2006, utilities agreed to offer individualized and standardized Special Payment Arrangements (SPAs) to all residential customers, regardless of their "eligibility" as defined by Chapter 81, §17(B)(5). This agreement was one of several recommendations made by participants at two workshops held at the Commission during the fall of 2005.

With the continued high cost of fuel oil, kerosene, propane, and natural gas this winter, it is expected that many customers will again have difficulties paying their utility bills. For this reason, utilities are encouraged to again offer SPA's to all residential customers who have problems paying their bill during the upcoming winter period. Utilities may do this without seeking further approval by the Commission (through an exemption request or tariff filing).

This is only a request and utilities who wish to enter SPA's with only "eligible customers" as defined by Chapter 81 are free to do so. Each utility should notify Shawn Bourgoin at Shawn.C.Bourgoin@maine.gov of its decision to either use the form or offer SPA's to all residential customers.

Please contact me at (207) 287-1596 if you have any questions.



PRINTED ON RECYCLED PAPER